

Government of the District of Columbia  
Department of Transportation



March 18, 2021

██████████  
1023 Massachusetts Avenue NE  
Washington, DC 20002

**RE: Traffic Safety Investigation Service Request 21-00095472**

Dear ██████████:

Thank you for contacting the District Department of Transportation (DDOT) regarding a Traffic Safety Investigation. This letter is to acknowledge that we have received your request regarding traffic concerns at the intersection of East Capitol NE, Massachusetts Avenue NE and 11<sup>th</sup> Street NE.

Investigations normally take up to 130 days, and will involve an evaluation of the site, roadway characteristics, crash data, speed data (which will have to be collected), volume data (also collected), and any other characteristics of the roadway network that could help DDOT investigate the concerns raised in the Traffic Calming Assessment application. **Please be advised that due to Covid-19 restrictions, DDOT is operating at a modified schedule and requests will likely take longer than usual.**

Once DDOT has completed the investigation we will provide you with a response with our findings and any measures that DDOT will take to address traffic-related issues in these areas.

For further questions regarding this matter, please contact DDOT at **Connie Wheeler, Supervisory Engineering Technician of the Traffic Safety Division at [connie.wheeler@dc.gov](mailto:connie.wheeler@dc.gov)**. Please reference your Traffic Safety Investigation Service Request Confirmation Number.

Sincerely,

**d. Customer Service Clearinghouse**  
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