

Government of the District of Columbia
Department of Transportation



May 14, 2021

[REDACTED]
1537 Isherwood Street NE
Washington, DC 20002

RE: Traffic Safety Investigation Service Request 21-00168899

Dear [REDACTED]:

Thank you for contacting the District Department of Transportation (DDOT) regarding a Traffic Safety Investigation. This letter is to acknowledge that we have received your request regarding traffic concerns at the intersection of Isherwood Street NE and 16th Street NE – as well as C, D and E Streets NE. **However, please keep in mind that multiple locations are evaluated within the parameters of 3 continuous blocks.**

Investigations normally take up to 130 days, and will involve an evaluation of the site, roadway characteristics, crash data, speed data (which will have to be collected), volume data (also collected), and any other characteristics of the roadway network that could help DDOT investigate the concerns raised in the Traffic Calming Assessment application. **Please be advised that due to Covid-19 restrictions, DDOT is operating at a modified schedule and requests will likely take longer than usual.**

Once DDOT has completed the investigation we will provide you with a response with our findings and any measures that DDOT will take to address traffic-related issues in these areas.

For further questions regarding this matter, please contact DDOT at **Connie Wheeler, Supervisory Engineering Technician of the Traffic Safety Division at connie.wheeler@dc.gov**. Please reference your Traffic Safety Investigation Service Request Confirmation Number.

Sincerely,

d. Customer Service Clearinghouse
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